The Ambassador of the Italian Republic Luigi Mattiolo has the pleasure to invite you
Tuesday, June 25th 2019, 6.30pm to the conference

Design, Social Innovation and Public Services: Everyday Perspectives.

Program

18.00 Doors open + Registration

18.30 Welcome Address

Luigi Mattiolo, Italian Ambassador to Germany

18.35 Keynote

Ezio Manzini, Founder of the international DESIS Network and author of “Politics of the everyday” (Bloomsbury, 2019)

How the “Politics of the everyday” can influence a new generation of public services referring to active and collaborative citizens and could contribute to services emerging from a positive interaction between active people (bottom-up initiatives) and design experts (top-down initiatives).

18.55 Keynote

Sabine Junginger, Head, Competence Center Design & Management at the The Lucerne University of Applied Sciences and Arts, Fellow Hertie School of Governance, author of “Transforming Public Services by Design: Re-orienting Policies, Organizations and Services around People” (Routledge, 2017), and Chair Woman Politics for Tomorrow

People do not experience Policies. They experience Services: Why design capabilities are key to citizen-centric policies and services.

19.15 – 20.00 Roundtable

Moderated by: Bertram Niessen, Director of cheFare - Centre for collaborative culture, Milan

20.00 – 20.30 Q&A

20.30 - 21.30 Networking and Drinks

Embassy of Italy
Tiergartenstr. 22, 10785 Berlin

Please confirm your participation by June 24th 2019: berlino.events@esteri.it

The conference will be held in English (no interpretation will be provided). For security reasons, please come early. We will need to see proof of identification to attend the event, so please plan to have an ID with you.